



# ENSURING TIMELY COMMUNICATION ACROSS OIL AND GAS TEAMS CASE STUDY



*"Crises Control has transformed the way we handle emergencies across our global operations. Their platform ensures that we're always connected, no matter the location."*

**Emergency Response Coordinator**

## SUMMARY

A leading oil and gas company with operations across multiple diverse locations faced challenges in communicating critical safety information to its geographically dispersed teams, especially during safety incidents and natural disasters.

## CHALLENGE

The company's widespread operations made it challenging to ensure a constant flow of information during emergencies. Employees on-site and in other distant locations were at risk of delayed notifications due to dispersed teams, which could compromise safety and hinder effective response times. The company required a solution that enabled real-time communication and streamlined emergency response processes.

## SOLUTION

Crises Control provided the company with a comprehensive platform to manage mass notifications and crisis communication. The system's capabilities included:

- **Global Communication:** The platform ensured reliable delivery of emergency alerts to all teams.
- **Centralised Crisis Management:** Incident response plans were easily integrated into the system, providing a clear structure for managing emergencies.
- **Efficient Incident Coordination:** The solution streamlined communication between different teams and departments, enabling a coordinated and fast response to any emergency.
- **Real-time Access to Information:** With Crises Control's app, employees on-site and remote could access emergency alerts and business continuity plans instantly, ensuring they were prepared for any crisis.



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## CUSTOMER FAQs

› **What challenges were you facing that led you to seek a solution?**

We were facing inconsistent communication across our teams, particularly during critical safety incidents and adverse weather events, which posed a risk to our operations and safety.

› **How did Crises Control help resolve those challenges?**

Crises Control's mass notification system ensures our teams are always informed and that our emergency plans are activated quickly, improving our response times and coordination.

› **What value does Crises Control bring to your organisation?**

The ability to send real-time alerts and streamline our crisis response has greatly enhanced our safety protocols, reduced risks, and increased operational efficiency across our sites.

› **How do you use the Crises Control platform?**

We rely on Crises Control for instant communication, effective incident management, and maintaining a clear chain of command during emergencies, ensuring our teams are well-informed and safe.

## CONCLUSION

By adopting Crises Control, the oil and gas company has strengthened its response to safety incidents and natural disasters. The platform's reliable communication tools ensure that employees at diverse locations stay informed, improving safety and operational efficiency. Crises Control has become a central component of their crisis management strategy, enabling a faster, more coordinated, and effective emergency response.



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